Alekhya Anantapantula

Personal details

Alekhya Anantapantula

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Female

Indian

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Skills

Agile Product Management

Roadmaps

Stakeholder Collaboration

Epic/Feature/User Story Writing

Scrum

SAFe Certified

Requirements Elicitation

Process Modeling

Optimization

Cross-functional Collaboration

Release Planning

Profile

Agile Product Owner & Business Analyst with 8+ years of experience delivering digital transformation across aviation, finance, and telecom in the U.S. and Europe. Proven track record in defining product strategy, leading platform migrations, and enabling data-driven decision-making. Skilled at bridging business needs with technical teams, including data consolidation, system integrations, reporting dashboards, and secure data transfers. Adept at turning complex requirements into scalable roadmaps, ensuring compliance, and driving adoption with 90%+ delivery success rates. Proven track record of delivering 95%+ on-time launches, increasing operational efficiency by 30%, and boosting client retention by 25%. Proficient in using Jira and Azure DevOps for backlog management and Agile execution. Experienced in ITSM , cloud platforms, and enterprise system integrations. Strong in Design Thinking, journey mapping, and UI/UX collaboration using Figma. Known for clarity, adaptability, and fostering alignment across diverse stakeholders to drive measurable business impact.

Education

MSc, Management of Technology (ICT) — **2015 - 2017**
TU Delft, Netherlands

B.Tech., Information Technology — **2009 - 2013**
GITAM University, India

Employment

Product Owner, Digital Storefront, Digital Initiatives — **Jan 2025 - Present**
Prowesys Inc., USA

- Lead Product Owner for Pricing, Status & Notifications, user profiles, company dashboards, and FBO pricing tools for an aviation company.
- Defined digital product strategy for an aviation FBO platform, integrating CRM workflows with flight service operations.
- Leading platform migration to unify website and CRM ecosystem, enabling automated communication and streamlined user management.
- Delivered loyalty-linked pricing, real-time pilot/operator dashboards (Beta), CRM-integrated portals, and improved reservations UX all of which required extensive data mapping, validation, and visualization across multiple endpoints.
- Introduced backlog refinement practices aligned with ITSM principles, ensuring prioritization and traceability from demand intake to delivery.
- Built scalable user stories and backlogs in Jira, managed dependencies, and collaborated on UX design in Figma and ensured data readiness, quality checks, and validation during UAT and cross-functional training.
- Coordinated business readiness, communications, UAT, and cross-

Functional and Requirement Testing

User Acceptance Testing (UAT)

Azure

AWS

M365

ITSM Processes

TOPdesk

Azure DevOps

Jira

SQL

XML

Java

JavaScript

HTML/CSS

Aha!

Mural

Miro

Figma

MS Visio

Power BI

SharePoint

Microsoft 365

MS Teams

MS Excel

MS Power Automate

ServiceNow

Design Thinking

Journey Mapping

UI/UX Collaboration

Clarity

Adaptability

Fostering Alignment

functional training for dispatch workflows and dashboards.
- Reduced turnaround delays by 20%, achieved 90%+ sprint delivery, and secured 95% stakeholder adoption post-launch.

Business Process Consultant **Dec 2023 - Dec 2024**
Zen Strategics, USA

- Refined backlog management and sprint planning approaches in Azure DevOps to align proposals with Agile best practices.
- Provided strategic input for RFP responses, shaping solutions aligned with client needs and business goals.
- Supported successful CMMI Level 3 Services recertification by optimizing workflows and creating process models in MS Visio.
- Facilitated cross-team collaboration to drive process improvements, using Azure DevOps to track progress and outcomes.

Senior Business Consultant, Transport, Post & Logistics **Feb 2018 - Dec 2022**
CGI, Netherlands

- Led cross-functional teams (10+) as Product Owner, Business Analyst, and Scrum Master, increasing sprint velocity by 25% and reducing time-to-market by 20%.
- Managed end-to-end cloud projects (budgets up to €500K), consolidating processes and shaping product visions aligned with strategic goals, expertise spans enterprise platforms, cloud integration, lifecycle management, and Agile delivery.

Product Owner **Sep 2021 - Dec 2022**
Schiphol / Transavia Airlines

- Delivered 100% of requirements on time by implementing Axway MFT, consolidating 10+ processes and securing data flows.
- Built and led End User Services team, implemented ITSM modules (asset, incident, process, problem, change, service and HR service management modules along with governance) and seamless integrations with 3rd-party suppliers for process workflows and ticket management.
- Aligned business and IT to drive 30% efficiency gains and 20% cost reduction through streamlined processes.
- Led the enterprise-wide migration of all legacy data flows (10+ endpoints inside and outside the airport) into the Axway Managed File Transfer (MFT) platform, ensuring secure and standardized data exchange.
- Partnered with cross-functional teams to gather diverse data requirements, map legacy datasets to new formats, and configure secure transfer protocols (FTP, HTTP, SFTP) with full GDPR and RBAC compliance for highly sensitive information.
- Developed and maintained SOPs, reusable data mapping templates, and validation procedures, reducing migration effort and ensuring consistency across teams.
- Consolidated fragmented data processes into standardized flows, delivering 20% faster operations and mitigating data handling risks.
- Acted as the bridge between business and IT, aligning stakeholders to achieve 30% efficiency gains and 20% cost savings through streamlined data processes and governance.

Languages

English ●●●●●

Hindi ●●●●●

Telugu ●●●●●

Dutch ●●●○○

Business Analyst , Digital Workplace Solutions **Jul 2018 - Sep 2021**
Transavia Airlines

- Led digital initiatives incl. MS Teams migration, FLASH ERM mobile app, iPad rollout for 700+ crew, and cloud telephony/device management; delivered iPads in 3 weeks and enabled seamless cloud adoption.
- Delivered unified cloud communication for critical airline ops with T-Mobile, boosting reliability via redundant design.
- Developed phased migration and BCP plans, achieving 96% solution availability with minimal disruption.
- Managed multi-project delivery across dependencies, milestones, and budgets ensuring on-time, on-budget execution.
- Enhanced ITSM reporting by consolidating demand, resource, and incident data into dashboards, aligning with portfolio governance.
- Conducted business analysis, authored workflows/requirements, and led user interviews to drive efficiency, usability, and cost savings.
- Refined backlogs and fostered cross-team collaboration, accelerating timelines and boosting stakeholder satisfaction.
- Optimized lifecycle and device onboarding by eliminating 40+ inefficiencies, enhancing scalability.
- Created GDPR-aligned adoption materials, ensuring smooth go-live and 90% CSAT.

Scrum Master, Digital Workplace Solutions **Jan 2019 - Feb 2022**
Transavia Airlines

- Introduced Agile processes for two Scrum teams, creating team agreements and facilitating 50+ ceremonies (Planning, Standups, Reviews), boosting collaboration and streamlining delivery.
- Increased productivity by 40% through coaching and workshops, supporting teams through restructuring and managing sprint backlogs across multiple Agile deliveries.
- Drove innovation and process improvement by advising the Agile Center of Excellence, optimizing with Kanban, and improving transparency via Azure DevOps resulting in greater efficiency and stakeholder alignment.

Courses

PSPO I

PSM I

SAFe 4.5 Agilist

AWS Cloud Practitioner

Azure Fundamentals

Career Essentials in Business Analysis (LinkedIn/Microsoft)

TOPdesk

Jira Fundamentals

Masterclass in Safety and Complexity of Socio-technical Systems in Aviation

Masterclass in Operational and Airport Processes

Certifications

Scrum & Agile
PSPO I, PSM I, SAFe 4.5 Agilist

Cloud & Tech
AWS Cloud Practitioner, Azure Fundamentals

BA & Tools
Career Essentials in Business Analysis (LinkedIn/Microsoft), TOPdesk, Jira Fundamentals

Aviation
Masterclass in Safety and Complexity of Socio-technical Systems in Aviation; Masterclass in Operational and Airport Processes